

Referrals and signposting

Factsheet **18**

Let us begin with a few important concepts.

Food insecurity

According to L'Ordre professionnel des diététistes du Québec, Food insecurity is the inability to acquire or consume an adequate diet when constant constraints on the choice of food affect the nutritional quality of an individual's diet.

Undernutrition

According to L'Ordre professionnel des diététistes du Québec, Undernutrition is an insufficient intake of energy and nutrients to meet an individual's needs to maintain good health.

Malnutrition refers to deficiencies, excesses, or imbalances in a person's intake of energy and/ or nutrients. Malnutrition occurs in people who are either undernourished or over nourished.

Food insecurity can lead to undernutrition as well as excessive weight and obesity.

We wish you a good companionship journey.

Little Brothers

Food Insecurity and Undernutrition

The concept of food security¹

- When all people, at all times, have access to adequate quantities of safe and nutritious food
- When physical and economic access to safe and nutritious food at a reasonable cost is guaranteed;
- When access to simple, reliable and objective information enables people to make informed food choices;
- Food is obtained in ways that are socially acceptable and respectful of human dignity;
- Food production, distribution and consumption are based on social values that are fair and just



Good practices

- Show empathy and respect when listening;
- Observe the person's environment discreetly to see if food is present;
- Approach the topic naturally, talk about what they had for supper, ask open-ended questions. For example, ask where they do their shopping, what is their favorite meal;
- Offer to help peel or cut vegetables, open cans and jars in advance;
- Offer to plan meals with the person;
- Prepare and/or have a meal together from time to time, if possible;
- Exchange positive memories related to recipes, seasons, and holidays;
- Verify if the person has dental care needs and notify your coordinator or professionals;
- Tell your companion about existing resources and offer your support to help them obtain necessary services, even temporarily.





- Keep in mind that your presence and your trust are valuable aids for keeping the person informed about existing specialized resources.
- Share your observations before taking measures. You are not alone: your coordinator or specialized staff will inform you about resources available in your area so that you may provide appropriate information to your companion.
- At all times, respect the dignity of the elder as well as your own limits.

Things to avoid

- Judging the person or the situation;
- Blaming or confronting the person;
- Imposing certain foods;
- Acting as a nutritionist.

Additional resources

Telephone

Food resources by region: 2-1-1 Open 7 days a week, from 8am to 6pm

L'appui : 1- 855 852-7784 or <u>https://www.lappui.org/en/</u>

Online

Regroupement popotes roulantes, https://popotes.org/ (in French only)

Banques alimentaires du Québec, <u>https://banquesalimentaires.org/</u> (in French only)

Quebec Collective Kitchens Association, <u>https://www.rccq.org/en</u>

Aide chez soi.com, <u>https://aidechezsoi.com/en</u>

1 CIUSSS de la Capitale-Nationale, *Qu'est-ce que la sécurité alimentaire,* <u>https://bit.ly/concept-securite-alimentaire</u>

